

CHIEF OFFICER IN CONSULATION WITH COMMITTEE CHAIRMAN DELEGATED POWERS REPORT

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Title	Approval of extension of the telecare services contract	
Report of	Executive Director Adults and Health	
Wards	All	
Status	Public with separate exempt report under paragraph 3 of Schedule 12A to the Local Government Act 1972 (as amended) because it contains information relating to the financial and business affairs of the Council and Age UK Barnet.	
Enclosures	None	
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Summary

The Council entered into a contract with Argenti for the provision of telecare services for a period of three (3) years from 1st April 2017 (with the option to extend for an additional two (2) years).

The current three (3) year contract for telecare services with Argenti expires on 31st March 2020. This paper outlines the reasons for recommending the extension of the current contract to Argenti for a period of two (2) years from 1st April 2020 to 31st March 2022.



Decisions

1. To exercise the option under the contract to extend and vary the contract with Argenti for the provision of telecare services for a period of two years from 1st April 2020 to 31st March 2022.

1. WHY THIS REPORT IS NEEDED

- 1.1 This report outlines the reasons for recommending the extension of the current contract with Argenti for telecare services for a period of two (2) years from 1st April 2020 to 31st March 2022.
- 1.2 On 1st April 2018 Barnet Council entered into a contract with Argenti for telecare services for a period of three (3) years from 1st April 2017 (with the option to extend for an additional two (2) years).
- 1.3 On 6 January 2020, the Policy and Resources Committee approved the Annual Procurement Forward Plan, which provides approval for this contract to be extended (agenda Item 10, Appendix 1, line 170).
- 1.4 Expanding the use of telecare has an important role in achieving the corporate priority of making health and social care services more personalised and supporting people to live longer in their own homes.

2. REASONS FOR RECOMMENDATIONS

2.1 There is provision in the contract for this extension and variation and it is recognised by the Council that this service is working well.

3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

- 3.1 Option One Allow contract to cease after the initial contract term (31st March 2020): This option is not recommended as it was identified that this would not be in-line with Barnet's corporate priorities which identifies that 'focusing on prevention and early help so residents can live independently for as long as possible' is a key approach to delivering the Council's priorities one of which is 'supporting our residents who are older, vulnerable or who have disabilities, to remain independent and have a good quality of life.'.
- 3.2 Option Two Recommission the telecare service following expiry of the initial contract term: Allow the current contract to expire on the 31st March 2020 and the council to rescope the service and go out to tender in 2020 for new services to commence on 1st

April 2020. This option was not recommended as using the two year extension period will allow time for the telecare market to further develop in-line with technological advancements and evidence based best practice, maximising the Council's opportunity to ensure quality and value for money.

4. POST DECISION IMPLEMENTATION

- 4.1 A Change Control Notice (CCN) will be sent to Argenti requesting an extension of the contract for a further period of two (2) years from 1 April 2020 up to 31 March 2022, and setting out the requested changes to the pricing schedule and the key performance indicators. Argenti will have up to 3 weeks to respond to the CCN request and to send back two signed copies to the Council, with one of the copies to be sent to AUB once signed by the Council. Once both parties have signed the CCN this will be legally binding change under the contract and provision of the service will continue based on the amended terms.
- 4.2 The performance of the service will be monitored continuously through the quarterly care monitoring process.

5. IMPLICATIONS OF DECISION

- 5.1 Corporate Priorities and Performance
- 5.1.1 Extending the agreement with Argenti supports delivery of the Barnet Joint Health & Wellbeing Strategy and the aims of the Council's Corporate Plan, Barnet 2024.
- 5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)
- 5.2.1 The telecare service is a key enabling service supporting Adults and Communities to achieve the MTFS savings required through telecare and assistive technology.
- 5.2.2 The funding for the telecare service is from the Adults & Communities budget.
- 5.3 Social Value
- 5.3.1 Not applicable.
- 5.4 Legal and Constitutional References
- 5.4.1 In accordance with section 4.1 of the Council's Constitution, Contract Procedure Rules, any procurement including extensions and variations to Contracts set out in the Annual Procurement Forward Plan and approved by the Policy and Resources Committee, is deemed as Authorised irrespective of the Contract Value. Therefore the authorisation for the contract extension and variation is this Full DPR in Consultation with the Theme Committee Chairman.
- 5.4.2 Regulation 72 (1) a of the Public Contracts Regulation 2015 (PCR) allows for the modification of a contract, during its term without a need for a new procurement exercise,

where the modifications, irrespective of their monetary value, have been provided for in the initial procurement documents in clear, precise and unequivocal terms. The initial procurement which led to the appointment of Argenti, clearly stated that the Council may extend the initial term by 2 years which is what it is now intending to do. This extension therefore is in line with the PCR. The scheme of delegation for Adults and Health, as detailed in Article 9 of the Council's constitution, states the Executive Director of Adults, Communities and Health may approve tender strategies and award contracts in accordance with the Council's Contract Procedure Rules within Part 2 of the Constitution.

5.5 **Risk Management**

5.5.1 The performance of the service will continue to be monitored through the quarterly Care Monitoring process.

5.6 **Equalities and Diversity**

- 5.6.1 The core provisions of the Equality Act 2010 (the Act) came into force on 1st October 2010 and the public sector equality duty (section 149 of the Act) came into force on 5th April 2011. Under section 149, the Council must have due regard to the need to eliminate discrimination, harassment and victimisation prohibited under the Act and to advance equality for opportunity and foster good relations between those with protected characteristics and those without.
- 5.6.2 The protected characteristics are age; disability; race; gender reassignment; pregnancy and maternity; religion or belief; sex; and sexual orientation. They also cover marriage and civil partnership with regard to eliminating discrimination.
- 5.6.3 Any organisation providing public sector services is subject to scrutiny by the Council to ensure that delivery complies with the Public Sector Equality Duty.
- 5.6.4 The contract for this service includes explicit requirements fully covering the Council's duties under the Equality Act 2010.
- 5.6.5 The telecare service has a positive impact on people with protected characteristics, namely supporting the independence of people with disabilities or age related frailty.

5.7 Corporate Parenting

- 5.7.1 None in the context of this report.
- 5.8 **Consultation and Engagement**
- 5.8.1 Not applicable.
- 5.9 **Insight**
- 5.9.1 Not applicable.

6. BACKGROUND PAPERS

6.1

COMMITTEE/ DPR	ITEM AND AGENDA	LINK
Policy and Resources Committee, 6 January 2020	Item 10 – Annual Forward Procurement Plan 2020/21 (Appendix 1, line 170).	https://barnet.moderngo v.co.uk/ieListDocuments .aspx?Cld=692&Mld=10 084&Ver=4
DPR by Officer in Consultation with the Chairman of the Adults and Safeguarding Committee	Contract Award for telecare	https://barnet.moderngo v.co.uk/documents/s388 17/Contract%20Award% 20for%20Telecare.pdf

Chairman:

Has been consulted

Signed

27/05/2020

Date

Chief Officer:

Decision maker having taken into account the views of the Chairman

Signed

Date 27/05/2020
